



Synology Inc.

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Dear Channel Partner,

Thank you for your continued support.

We would like to inform you of a price adjustment for DS model and device license product lines. This adjustment reflects ongoing market challenges, including tightening supply, rising component costs, and increased transportation expenses, all of which continue to place upward pressure on the storage industry. As a result, a pricing adjustment has become necessary.

The new pricing will take effect from **August 1st, 2026**. Please note that the revised prices will also apply to any outstanding orders that have not yet been confirmed for shipment.

We sincerely appreciate your understanding and continued partnership during this period. Should you have any questions or concerns, please feel free to reach out to your sales representative. We remain committed to working closely with you to navigate this challenging period together.

Kind regards,

Henry Nguyen

Vietnam Country Manager

Synology Inc.

